

Notice of References Cited

Application/Control No.

10/799,542

Applicant(s)/Patent Under

Reexamination

JESSUP ET AL.

Examiner

JUSTIN M. PATS

Art Unit

3623

Page 1 of 1

U.S. PATENT DOCUMENTS

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A US-2004/0138944	07-2004	Whitacre et al.	705/011
B	US-			
C	US-			
D	US-			
E	US-			
F	US-			
G	US-			
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J	US-			
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FOREIGN PATENT DOCUMENTS

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N					
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NON-PATENT DOCUMENTS

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
U	Litt, The Many Faces of Troubleshooting and Problem Solving, Troubleshooting Professional Magazine, Dec 2000, pg. 1-48
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a))
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